

# privacyService™



“I’ll tell you what privacy isn’t...  
someone knocking down my door at 8 am.  
And they fixed that.”



## What It Does

privacyService™ is a simple way for guests to communicate with staff from the comfort of their room. Don't want to be disturbed? Touch a button. Want your room cleaned? Touch a button. The idea is simple but to find out what's all possible from one little idea you'll have to read on.

## How It Works

It starts with a [Touchpad](#) and a sign. Guests have the freedom to select their desired status from inside the guest room. Their choice is displayed on LEDs designed into the room number sign as well as sent wirelessly to any computer or mobile device on our web-based software. Notification to staff is immediate and any service call made to the room is initiated with a pleasant sounding doorbell, adding a touch class and sophistication. Consistency of doorbell annunciation also avoids embarrassing encounters with guests who didn't hear the knock.

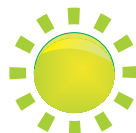


## Privacy/Service Indication

Do Not Disturb and Housekeeping indicators are designed into the room number signage to provide clear indication of a room's status.

## Room Ready

A blinking green light tells QC inspectors that a room is ready for inspection allowing for efficiency without hourly printouts.

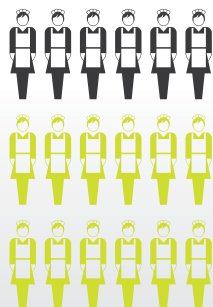


## Doorbell

Announce yourself to guests in a consistent and friendly manner with our pleasant sounding doorbell.

## The Software

Axxess Rooms software was developed to help hoteliers manage and monitor their room status. Staff can now be managed more efficiently and housekeeping requests can be dealt with as quickly as they appear. Guest service and efficiency goals can be set, measured and achieved.



## The Math

What is the value of a satisfied customer? Industry estimates suggest it to be 3 room nights per year. What is the cost of a disgruntled guest? Online reviews show it costs many comp nights and many lost stays.

Axxess privacyService™ system will no doubt leave your guests impressed. Add to that the savings from increased efficiency of your staff and you will build your bottom line, daily.

More privacy, better service. What guests want.

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